



# THE NEWS EXCHANGE

April-May, 2009

Volume 1, Number 4

## In This Issue

- Does Your Company \_\_\_\_\_? Send a Survey through S.E.E. to help you find answers quickly. – cover article
- Have you looked at Energy Jobs Network Lately? – page 3
- S.E.E. Claims Section gets a first-hand look at the Courtroom of the Future

You may also request to send a survey using the ONLINE survey tool found on your working group's main page:

Do the Member Log-in to access the Working Groups page and click on your group. When your group page appears, you will see a link "Send Survey" which will ask you to fill in an online form. Your survey request will automatically reach Kendra or Amy via email.

## "Does Your Company \_\_\_\_\_?"

"Send a Survey" through S.E.E. to help you find answers quickly.



Sending a survey through S.E.E. is an effective way to quickly get answers to your questions and feedback on best practices. Since S.E.E. has over 40 operating companies in its membership, individuals who send out a survey have the advantage of an extensive pool of knowledge and experience to pull from.

Members of the S.E.E. Accident Prevention Section know what a great tool this is. Individuals in that group send (and respond to) several surveys each month!

**CHALLENGE:** Say you encounter a situation at work that leaves you wondering about the best way to handle it. Wouldn't it be helpful to know if your utility peers have faced the same or similar situation and the actions they have taken to deal with it?

**What do you do?**

**SOLUTION:** Get feedback through a survey.



**That's a tedious, time-intensive process, right?** Not at all. If you have in mind what you want to ask, follow these simple steps:

### Process for Requesting a Survey through S.E.E.

- 1) Put your questions in writing and state the reason you are asking. Email to Kendra Cutno or Amy Bekele--whoever coordinates your working group.
  - a) It is OK to type your questions in the body of the email. Or if you prefer to attach them in a Word doc or Excel spreadsheet, that's fine too.
  - b) Tell us which working group you want the survey distributed to.
  - c) Provide a date by which you'd like to receive responses. For short surveys, one week is usually enough; for more extensive benchmarking surveys, up to three or four weeks. If you need answers sooner, just say so.

## Upcoming Meetings

Is a meeting being held in your service area? Check with SEE for host company specials!

## ANNUAL CONFERENCE & TRADE SHOW

(June 10-12, Atlanta, GA)

Click on [Calendar](#) for a complete list of 2009 Meetings.

Sponsors and Exhibitors show their support for Annual Conference ...

[Link: 2009 Sponsors](#)

***New sponsors have been added!*** View our sponsor lineup from the above link. S.E.E. partners with these companies to help keep your registration costs lower than industry standard and ensure you an enjoyable conference experience. Click on sponsor logos to learn more about each one.

[Link: 2009 Tradeshow](#)

The S.E.E. Tradeshow is a valuable resource for our members. Exhibitors promote new products and services that help streamline your work. You can learn a lot by visiting their booths. Plan your tradeshow route early.

## Process for Requesting a Survey through S.E.E. (continued)

2) Once Kendra/Amy receive the survey, they immediately forward it to Jim or Susan who check to make sure the questions do not pose any antitrust concerns. Jim and Susan are quick to respond with a go-ahead; or, if a question needs revision, they provide guidance on how it could be re-phrased.

3) When the survey is approved to send, Kendra/Amy send it to the appropriate working group, making sure respondents know who to respond to (usually the submitter) and the date by which to respond. Only the official representatives on that particular committee will receive it – not the general mailing list.

*S.E.E.'s goal is to distribute surveys within a few hours of receipt if possible.*

4) If the submitter has not received enough responses as the due-date approaches, he may ask S.E.E. to send out a reminder.

5) Finally, the submitter prepares and sends S.E.E. a summary of the survey responses that we may share with participants.

## Process Completed!

## Example of a survey...

To: SEE APS Members <amy@theexchange.org>  
From: MEMBER NAME (by way of "Amy Bekele, S.E.E." <amy@theexchange.org>)

Subject: Survey - Grounding Practices

Members, I would appreciate your answers to three questions. Please respond by (date):

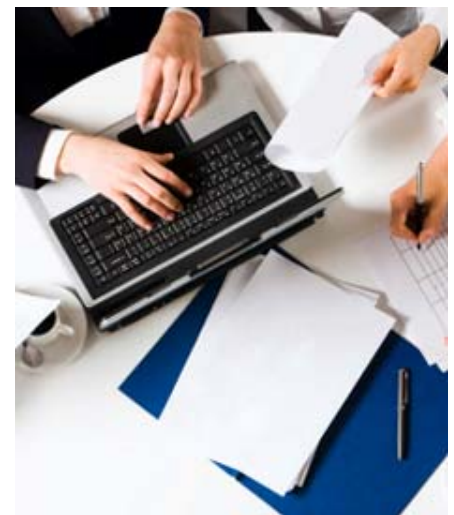
A. What grounding practice do you use: \_\_\_\_\_  
1. Equipotential  
2. Bracket/Singlepoint

B. Once grounded, what gloves do you require employees to wear: \_\_\_\_\_  
1. rubber gloves  
2. leather gloves

C. When do you allow your employees to wear Low voltage gloves? please list.

Thanks in advance for your feedback,

MEMBER NAME, COMPANY & CONTACT INFO



Some surveys may be sensitive in nature – especially benchmarking data. S.E.E. can provide confidentiality by receiving and compiling the responses in our office and then blinding/coding the responses so that only a company code appears on the summary.

## Energy Jobs Network

## Have you looked at Energy Jobs Network lately?

What do Southern Company, Constellation Energy and Progress Energy have in common? These companies along with many others have recruited personnel through S.E.E.'s Energy Jobs Network. Currently, member companies and other energy organizations are advertising jobs located in the U.S., Canada, U.K., New Zealand, Netherlands, China, India, Germany, and Norway. EJN is a cost effective way to advertise job openings worldwide. It is also a free way to see what jobs are available in the energy sector locally, regionally, nationwide or internationally. Check it out. Just press the radio button on the S.E.E. homepage.

### Contact Us

404-233-1188

[www.TheExchange.org](http://www.TheExchange.org)

<http://www.courtroom21.net/index.html>.link

*Courtroom of the Future is a project of The Center For Legal and Court Technology (formerly the Courtroom 21 Project), which is a non-profit entrepreneurial research, education, and consulting public service organization that seeks to improve the administration of justice through the use of appropriate technology. Court-oriented, CLCT is a joint initiative of William & Mary Law School and the National Center for State Courts. CLCT directly supports approximately three thousand judges and courtrooms in the United States and Canada.*

<http://www.courtroom21.net/index.html>.link

## S.E.E. Claims Section gets a first-hand look at the Courtroom of the Future



Screen reads "We Welcome our distinguished Southeastern Electric Exchange guests to William & Mary, where the past combines with the present to create the future."



Since the Claims Section held its annual meeting in Williamsburg, planners took the opportunity to arrange a field trip to nearby William & Mary law school to enjoy a live demo of the Courtroom of the Future, lead by Chancellor Professor of Law Frederic I. Lederer. As one attendee aptly put it, "It's good to see where technology is taking us."

While attendees enjoyed the learning experience provided by the Courtroom project, the rest of the meeting exceeded expectations as well.



Excellent presentations were given by legal experts on subjects like Mock Trial & Jury Selection, Legal Case Reviews, eDiscovery, and more. "The speakers all owned their topics," reported one attendee. A long-time Claims Section member added, "Glad to be able to attend. Presentations were great. I believe this was one of the best conferences we have ever had."